

LIVING INSTITUTE CULTURAL INTELLIGENCE CERTIFICATION

Two days Train the trainer Seminar incl. CQ multi-rater personal profile assessment and CQ online learning

**Certification:
Cultural Intelligence
Facilitator and Trainer**



Infobox

Language:

Danish or English

Consultants:

Katinka Hyllested and Heidi Rottbøll Andersen

Price:

DKK 19.500 (exclusive VAT)

Place:

Inhouse in your company
- or at LIVING INSTITUTE

Price includes:

- 360 CQ Multi Rater Assessment - a personal 360 profile followed up by 2 hour individual debrief
- CQ interactive online learning
- 2 days face to face workshop
- Teaching Materials

2 DAYS DEEP DIVE & TRAIN THE TRAINER WORKSHOP

Become a Certified Cultural Intelligence Trainer by gaining knowledge, skills and excellent facilitation competencies

As a Cultural Intelligence trainer, you will obtain the tools to ensure better dynamics and wellbeing when working in a diverse work environment.

Highly diverse teams can either benefit from diversity and increase productivity, innovation and creativity, or they can suffer from diversity through cultural misunderstandings, miscommunication and frustration

Six course steps:

1. Introduction to Cultural Intelligence – *the ability to navigate seamlessly across cultures*
2. Exploring the professional and personal side of Cultural Intelligence
3. The role of the facilitator – *how to create break through learning opportunities*
4. The impact of cultural differences when working across cultures

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5. Discover the challenges and pitfalls when working across cultures and find out how to bridge them – based on client cases
6. Cultural parameters – *the differences that make a difference, i.e. time perception, power distance, collectivistic vs. individualistic societies etc.*

Selection of the content and topic for the participants' test presentations on day two based on learning outcome of day one

THE PURPOSE OF ENHANCING CULTURAL INTELLIGENCE WHEN WORKING IN A GLOBAL WORLD WITH GLOBAL COMPANIES AND ORGANISATIONS:

Diverse teams can go two ways: Highly diverse teams can either reap the benefits of diversity, increase productivity, innovation and creativity or suffer from diversity, allowing cultural misunderstandings, miscommunication, mistrust and frustration to eat up the benefits and thus become highly ineffective.

It takes cross-cultural competence and Cultural Intelligence, CQ, to avoid the latter and secure the first. When your team is culturally intelligent you see it on the bottom line.

ABOUT THE WORKSHOP:

This workshop sets out to train the trainer in enhancing cross cultural competencies of future clients. The elements of the train the trainer workshop are two days face-to-face workshop, an online Cultural Intelligence learning experience and a personal 360 online profile assessment by Multi Rater Cultural Intelligence Assessment provided by LIVING INSTITUTE's US partner, Cultural Intelligence Center followed up by an individual two hours feed back session by a certified Cultural Intelligence trainer from LIVING INSTITUTE.

METHOD:

Research based knowledge made practically applicable, conveyed with a high degree of participant involvement and in respect of the participants' different learning styles and preferences. The training is based on theory, presentations, practical exercises, individual learning and teamwork and conducted by two highly qualified facilitators from LIVING INSTITUTE.

PRACTICALITIES:

Preparation:

CQ Online Course - You will get a login to CQ Online Course a week prior to the workshop

Your personal CQ multi-rater profile assessment:

Prior to the workshop you will receive the results of a personal CQ profile – a 360 assessment based on online ratings followed up by 2 hours individual feedback.

Hand outs:

You will receive handouts and a usb memory card with teaching materials during the workshop

Feel free to bring your own computer

ABOUT THE FACILITATORS

Katinka Hyllested, Chief Consultant, MA in Sociology and French from Université Paul Valéry, Montpellier, France and Copenhagen University. Katinka is a specialist in Cultural Intelligence® and a certified trainer from Cultural Intelligence Center, Michigan, USA. She has been working with business development, communication and strategy throughout the last 17 years.

Katinka lived in France for 8 years and is fluent in French. She also lived, travelled and worked in Africa and Central America. She has been working with numerous international companies, amongst others MAN Diesel & Turbo, Novo Nordisk, L'Oréal, Mazars, Pandora, Chr. Hansen, Nordic Council of Ministers, UM, CBS and CBS Executive, Viking, CC Jensen, SDU among others. Katinka is an External Guest Lecturer at the Department of International Business Communication at CBS.



Katinka Hyllested,
Cultural Intelligence expert, chief consultant at
LIVING INSTITUTE

Heidi Rottbøll Andersen, founding partner and head of training at LIVING INSTITUTE

Heidi is the main driving force behind LIVING INSTITUTE's activities and has designed and facilitated numerous workshops and seminars centered on diversity; cross-cultural collaboration, gender equality and global leadership. Through her work, Heidi enables companies to harvest the benefits of diversity. The key to achieve this is to enhance diversity by leveraging the skills and mindsets from top to bottom in the organization.

As lead consultant and founding partner of LIVING INSTITUTE Heidi has worked with international organizations, such as LEGO, SAP, Vestas, Nordea, Novo Nordisk, Danfoss, and many more. She has worked with communications and was responsible for corporate identity at Bang & Olufsen and has held prominent positions in private organizations as well as cultural institutions.

Heidi studied Strategy, Growth and Great Change Leadership Strategies on Innovation at Wharton Business School (University of Pennsylvania).

She is certified LEGO Serious Play Practitioner, board member of the Indian Danish Chamber of Commerce, jury member of the jury of the ISS Diversity Prize and member of LEDERNE's Diversity Think Tank.



Heidi Rottbøll Andersen,
Founding Partner, Head of Training, Keynote Speaker
and lead consultant at LIVING INSTITUTE